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Director of the Oxford Internet Institute  
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## **ACADEMIC POSITIONS HELD**

1972-73 Instructor, Department of Political Science, State University of New York at Buffalo  
1973-74 Assistant Professor, Department of Political Science, University of South Florida, Tampa  
1974-78 Assistant Research Political Scientist, Public Policy Research Organization (PPRO), University of California, Irvine  
1978-80 Associate Professor, School of Public Administration and Urban Studies, San Diego State University  
1980-82 Associate Professor, The Annenberg School for Communication, University of Southern California (USC)  
1983-89 Associate Professor (with tenure), The Annenberg School for Communication, USC  
1990-2002 Professor, The Annenberg School for Communication, USC (with a joint courtesy appointment in USC's School of Policy, Planning, and Development)  
2002- Professorial Fellow, Balliol College  
2002- Professor of Internet Studies, University of Oxford

## **VISITING AND TEMPORARY APPOINTMENTS**

1979-82 Visiting Research Political Scientist, PPRO, University of California (UC) Irvine

- 1986-87 Fulbright Scholar and Visiting Professor, Department of Human Sciences, Brunel University, UK
- 1993-95 Visiting Professor, Department of Human Sciences, Brunel University
- 1993-95 National Director, Programme on Information and Communication Technology (PICT), Economic and Social Research Council of Britain
- 2002- Director, Oxford Internet Institute, University of Oxford
- 2005- Co-Director, e-Horizons Institute, University of Oxford
- 2006- Non-Resident Fellow of the Annenberg Center for Communication (ACC), University of Southern California

## **EDUCATION**

- B.A. University of Missouri at Columbia, Political Science with Honors (1969)
- M.A. State University of New York (SUNY) at Buffalo, Political Science (1971)
- Ph.D. SUNY at Buffalo, Political Science (1974)

## **HONORS, AWARDS AND FELLOWSHIPS**

- 1968 Congressional Internship, Congressman Richard McCarthy
- 1969 Honorable Mention, Woodrow Wilson Fellowship
- 1969-72 N.D.E.A. Title IV Fellowship
- 1986-87 Fulbright Scholar, United Kingdom
- 1992 Phi Kappa Phi Research Mentorship Award
- 2000 Professor of the Year Award, Gamma Sigma Alpha Honor Society
- 2002 M.A. Balliol College, Oxford

## **EDITOR, REFEREE**

Editor: *Information, Communication and Society* (iCS), an international journal for the information age, published by Routledge (1997- ).

E-Editor: *Prometheus: The Journal of Issues in Technological Change, Innovation, Information Economics, Communications and Science Policy* (1997- )

Associate Editor: Communications and Organizational Impact Studies, *Social Science Computer Review* (1986- ).

Advisory Editor: *International Journal of Communication* (2006- )

Editorial Boards: *American Communication Journal* (1997-99); *Informatization and the Public Sector* (1990-95); *Information & Management* (1980-1995); *Computers and the Social Sciences* (1984-86); *International Journal of Electronic Government Research*

(2004- ), *Journal of Communication* (1991-1996); *Prometheus* (1996); *Social Science Microcomputer Review* (1984-86); *The Urban Interest* (1979-1983).

Referee: *Administration and Society*; *American Politics Quarterly*; Columbia University Press; *Communication Monographs*; *Communication Research*; *Communications of the ACM*; *Information, Communication and Society* (iCS), *International City Management Association*; *IEEE Technology and Society Magazine*; *Informatization and the Public Sector*; *The Information Society*; *Journal of Communication*; *Journal of Urban Affairs*; *MacArthur Foundation*; *Management Communications Quarterly*; *Management Science*; National Science Foundation; Oxford University Press; *Policy Studies Journal*; *Polity*; *Prometheus*, Routledge; Sage; *Social Problems*; *Social Science Computer Review*; *Telecommunications Policy*; University of California Press; *The Urban Interest*.

## **TEACHING AND RESEARCH INTERESTS**

*Information, Communication and the Social Sciences*: Developed a post-graduate curriculum for the OII at the University of Oxford, focused on doctoral training, but including optional masters-level papers on Internet studies, research methods and the Internet, and e-governance. Conceived and launched the OII's Summer Doctoral Programme, designed for advanced doctoral students from around the world.

My teaching has focused on social and political aspects of information and communication technology, including issues of access in government, politics, education, and households.

*Communication Policy*: Cross-national perspectives on communication and information technology and public policy, focusing most recently on Internet governance and regulation.

## **TEACHING EXPERIENCE**

*Information Communication and the Social Sciences*

Nature and Impact of Communication (USC); Communication Technology and Social Change (USC, Brunel); Pro-Seminar in Communication Management (USC); Social Dynamics of Communication Technology (USC); Communication Policy (USC); Comparative Communications (USC); Communications and Governance (USC).

*Methods of Inquiry*

Learning from Case Studies in Communication (USC); Political Statistics (SUNY); Survey Research (UC Irvine and USC); Research Methods and the Internet (Oxford).

## **RESEARCH GRANTS (Principal Investigator or Director)**

- 1972           Dissertation grant from the Research Foundation, State University of New York at Buffalo. \$2,500.
- 1974           Principal Investigator, 'Evaluation of Homemaker Services for Aged, Blind and Disabled Assistance Recipients,' supported by a grant from the Florida Division of Family Services. \$40,000.
- 1975-8         Co-Principal Investigator, 'Evaluation of Information Technology in Local Government (URBIS),' supported by a grant from the Research Applied to National Needs Division of the National Science Foundation. \$1.2 million.
- 1979-82       'Fiscal Impact Budgeting Systems: A Behavioral Assessment,' supported by a grant from the Applied Science and Research Division of the National Science Foundation. \$200,000.
- 1981-82       'Organizational Impacts of Video Teleconferencing: A Pilot Study,' supported by a grant from the Information Impacts Program of the National Science Foundation. \$35,000.
- 1983           'Social Implications of Communication Technology,' developed proposal for a series of forums for the Washington Program of the Annenberg Schools for Communication.
- 1984-85       'Public Opinion and Government Information Technology,' supported by a contract from the Office of Technology Assessment, US \$10,000.
- 1985-87       'Wired Cities of Japan and the United States,' supported by a grant from the Tokyu Corporation, Japan.
- 1985-87       'Cross-National Comparative Analysis of Advanced Wired Cities,' supported by a grant from the Cooperative Science Program of the National Science Foundation (INT-8414059) and the French National Center for Scientific Research. \$13,000.
- 1987           Interfoundation grant from the Franco-American Commission for Educational Exchange to lecture at University of Paris I and the École Supérieure de Commerce de Paris.
- 1989-90       'Development of Integrated Broadband Networks and Services: US-Japan Cooperative Research,' supported by Fujitsu America.

- 1991 'State and Local Government Innovations in Electronic Services.' Project supported by a contract from the Office of Technology Assessment, US Congress. \$3,000.
- 1990-92 'The Future of Communications: Comparative Visions in Japan and the United States,' supported by a series of grants from the Fujitsu Research Institute, Fujitsu Limited, Japan. \$ 100,000.
- 1992 'Electronic Service Delivery and the Inner City,' a community workshop held on September 15, 1992 in Los Angeles, which was organized and held for the Office of Technology Assessment, US Congress. \$6,000.
- 1993-95 National Director of PICT, supported by grants from the UK's Economic and Social Research Council (ESRC). £8 million (1985-95).
- 1995-97 PICT Programme Director Award (L109011003), Brunel University, supported by the UK's ESRC to complete PICT synthesis.
- 1997-98 'Internet Connectivity,' supported by the National Library of Medicine (NLM), with comparable contracts to USC (\$25,000) and Brunel University in London, to study the technical and social aspects of international networking.
- 1998-99 'Internet Connectivity: Phase II,' supported by the NLM to extend the methodologies developed in Phase I.
- 1998-99 Investigator in planning grant to the Advanced BioTelecommunications and Bioinformatics Center at USC, entitled 'Informatics for the National Heart Attack Alert Program,' supported by the NLM.
- 2000 Developed a proposal for a new multi-year research programme for the UK's Economic and Social Research Council (ESRC), entitled 'The e-Society: Understanding the Restructuring of Practices and Institutions in the Digital Age,' supported by the ESRC.
- 2000-01 'Connecting the Times and the Tribune,' an Annenberg Research Forum and Project on the Tribune Company's acquisition of Times Mirror. Organized June 29, 2000 forum and subsequent forum discussion paper.
- 2002-05 e-Democracy, a programme of research for the Oxford Internet Institute, supported by Cisco Systems UK.

- 2002-03 Co-Principal Applicant for 'Institutional Infrastructures of e-Science: The Scope of the Issues', a grant supported by the Joint Information Systems Committee (JISC)
- 2003 Principal, Report on 'The Social Dynamics of Cybertrust', for the Foresight Cyber Trust and Crime Prevention Project, Department of Trade and Industry, UK.
- 2004-05 Principal Applicant for 'Critical Perspectives on the World Summit for the Information Society: Civil Society Participation and Issues', a seminar series supported by the ESRC.
- 2005 - Co-Applicant for 'The World Wide Web of Science', a research project for the Science in Society Programme of the ESRC with Ralph Schroeder.
- 2005 - Director, Principal Applicant, 'Oxford e-Social Science Project', a node of the National Centre for e-Social Science (NCeSS), supported by a grant from the UK Economic and Social Research Council (ESRC).
- 2005- Co-Director, e-Horizons Institute, a centre supported by the James Martin School of the 21<sup>st</sup> Century, University of Oxford.

## PUBLICATIONS

### Books

Kraemer, K. L., Dutton, W. H., and Northrop, A. (1981), *The Management of Information Systems*, New York: Columbia University Press.

Reviewed by: Turner, J. (1982), *Knowledge*, 4 (3), 445-7; Novotny, E. J. (1982), *Journal of Communications*, 32 (2), Spring, 215-17; Weimer, D. (1982), *American Political Science Review*, 76, 143-4; and Bingham, R. (1984), *Urban Affairs Quarterly*, 20 (2), 265-72.

Previewed by Shultz, B. (1979), *Computer World*, January 29, February 12, March 5, and April 9.

Danziger, J. N., Dutton, W. H., Kling, R., and Kraemer, K. L. (1982; 1983 paperback), *Computers and Politics: High Technology in American Local Governments*, New York: Columbia University Press.

Reviewed by: Cohen, M. (1983), *Knowledge*, 4 (3); Van der Slik, J. R. (1983), the *American Political Science Review*, 77 (3), 755-6; Novotny, E. (1983), *Computing Reviews*, 24 (1), January, 40-1; Greenberger, M.

(1983), *American Journal of Sociology*, 89 (3), November; Benjamin, G. (1983), *Political Science Quarterly*, 98 (4), 730-1; and Bingham, R. D. (1984), *Urban Affairs Quarterly*, 20 (2), 265-72.  
Reviewed by Shultz, B. (1981), *Computer World*, March 30, April 6, 13, 20, 27 and May 4.

Dutton, W. H. and Kraemer, K. L. (1985), *Modeling as Negotiating: The Political Dynamics of Computer Models in the Policy Process*, Norwood, NJ: Ablex Publishing Corporation.

Reviewed by: DeLeon, R. (1985), *Future Survey*, 7 (8); DeLeon, R. (1986), *American Political Science Review*, 80 (1), 313-4; DeLeon, R. (1986), *Sage Public Policy Abstracts*, 231; Innes de Neufville, J. (1986), *Journal of the American Planning Association*, Autumn, 512-13; Nelson, R. H. (1987), *Journal of Policy Analysis and Management*, 6 (2), Winter, 276-7; Carney, T. F. (1987), *Journal of Communications*, 37 (2), Spring, 162-5.

Dutton, W. H., Blumler, J. G., and Kraemer, K. L. (1987) (eds.), *Wired Cities: Shaping the Future of Communications*, Boston: G. K. Hall.

Reviewed by: Ross, D. (1987), *SCAG Telecommunity*, August/September, 4; Ross, D. (1987), *CTIC CableReports*, September 30; Stevens, N. (1987), *WilsonLibrary Bulletin*, November, 75-6; Stevens, N. (1988), *Journal of Academic Librarianship*, March, 55; Stevens, N. (1987), *Intermedia*, 15 (6), 46; Murray, M. D., *Journal of Communications*, 38 (2), Spring, 175-8; Freeman, J. P. (1988), *Journalism Quarterly*, 540-1; Kelly, M. (1988), *European Journal of Communication*, 3 (4), 483-90; Kelly, M. (1989), *Revue Française de Science Politique*, 39 (1), 95-96; Elton, M. C. J., *Social Science Computer Review*.

Dutton, W. H. (1996) (ed.), with the assistance of Malcolm Peltu, *Information and Communication Technologies – Visions and Realities*, Oxford and New York: Oxford University Press.

Reviewed by: Vedel, T. (1997), *Communications & Strategies*, 27 (3), 175-6; Webster, F. (1997), *European Journal of Communication*, 12 (3), 403-6; Scott, C. (1998), 'Old Fingers on Very New Buttons,' *The Times Higher Education Supplement*, 22 May, 24; Case, D. (1998), *Information, Communication and Society*, 1 (3), Autumn, 344-7; Hayes, N. (1998), *Organization*, 5 (4), 630-3.  
Translation: A Japanese translation of *Information and Communication Technologies* was published in 1998 as a four volume set by Fujitsu Books, Tokyo, in cooperation with Oxford University Press,.

Kubicek, H., Dutton, W., and Williams, R. (1997) (eds.), *The Social Shaping of the Information Superhighway: European and American Roads to the Information Society*, Frankfurt: Campus Verlag and New York: St. Martin's Press.

Reviewed by: Anderson, D. (1998), *Information, Communication and Society* 1 (3), 349-51; Verhoest, P. (1999), *Telecommunications Policy*, 23 (6).

Dutton, W. H. (1999), *Society on the Line: Information Politics in the Digital Age*, Oxford and New York: Oxford University Press.

Reviewed by: Vedel, T (2000), *Communication Strategies*, 37, 1<sup>st</sup> Quarter, 183-4; Tehrani, M. (2000), *Information, Communication and Society*, 3 (2), 268-71.

Translations: Italian edition, *La Società on Line: Politica dell'Informazione Nell' Era Digitale*, published in 2001 by Baldini & Castoldi, Milan; Japanese edition, published in 2002 by Tokai University Press.

Dutton, W. H. and Loader, B. D. (2002) (eds.), *Digital Academe: New Media and Institutions in Higher Education and Learning*, London: Taylor & Francis/Routledge.

Reviewed by: Salmon, G., *Prometheus*, 21(3), September, 372-73.

Dutton, W. H. (2004), *Social Transformation in the Information Society*, Paris: UNESCO Publications for the World Summit on the Information Society.  
[http://portal.unesco.org/ci/en/file\\_download.php/7364b6dd37bccc23a9038e48cb7f956dcopus-1-144.pdf](http://portal.unesco.org/ci/en/file_download.php/7364b6dd37bccc23a9038e48cb7f956dcopus-1-144.pdf)

Dutton, W. H., Kahin, B., O'Callaghan, R., and Wyckoff, A. W. (2005) (eds), *Transforming Enterprise: The Economic and Social Implications of Information Technology*, Cambridge, MA: MIT Press.

Reviewed by Peter H. Salus, UnixReview.com, May 2005 at [www.unixreview.com](http://www.unixreview.com)

## **Chapters in Books**

Dutton, W. H. and Kraemer, K. L. (1979), 'Administrative Reform, Technology and Intra-Organizational Power,' in Hines, S. M. Jr. and Hopkins, G. (eds.), *South Atlantic Urban Studies*, Columbia, SC: South Carolina University Press, 173-209.

Dutton, W. H., Danziger, J. N., and Kraemer, K. L. (1980), 'The Selective Use of Automated Information in the Policy Making Process,' in Ingram, H. and Mann, D. (eds.), *Why Policies Succeed or Fail*, Beverly Hills, CA: Sage, 1980, 163-84.

Dutton, W. H. and Hollis, M. S. (1980), 'Fiscal Impact Budgeting Systems,' in Kraemer, K. L. and King, J. L. (eds.), *Computers in Local Government Urban and Regional Planning*, Pennsaukon, NJ: Auerbach Publishers, Chapter 2.9.1.

Reprinted in Kraemer, K. L. and King, J. L. (1981) (eds.), *Computers in Local Government: Finance and Administration*, Pennsaukon, NJ: Auerbach Publishers.

Dutton, W. H. (1982), 'Technology and the Federal System,' in Benjamin, R. (ed.), *The Communications Revolution in Politics*, New York: American Academy of Political Science, 109-120.

Dutton, W. H. (1984), 'Decision Making in the Information Age: Computer Models and Public Policy,' in Dervin, B. and Voigt, M. (eds.), *Progress in Communication Sciences. Volume V*, Norwood, NJ: Ablex, 111-44.

Reprinted in Finnegan, R., Salaman, R. G., and Thompson K. (1987) (eds.), *Information Technology: Social Issues*, London: Hodder & Stoughton in association with the Open University, 181-89.

Dutton, W. H. and Kraemer, K. L. (1984), 'The Interests Served by Technological Reform: The Case of Computing,' in Miewald, R. D. and Steinman, M. (eds.), *Problems in Administrative Reform*, Chicago: Nelson-Hall Publishers, 101-22.

Dutton, W. H. (1985), 'Reflections on the British Experience,' Greenberger, M. (ed.), *Electronic Publishing Plus*, White Plains, NY: Knowledge Industries Publications, 201-4.

Dutton, W. H. and Meadow, R. G. (1987), in Levitan, K. B. (ed.), 'A Tolerance for Surveillance: American Public Opinion Concerning Privacy and Civil Liberties,' *Government Infostructures*, Westport, CT: Greenwood Press, 147-70.

Dutton, W. H., Blumler, J. G., and Kraemer, K. L. (1987), 'Continuity and Change in Conceptions of the Wired City,' in Dutton, W. H., Blumler, J. G., and Kraemer, K. L. (eds.), *Wired Cities: Shaping the Future of Communications*, Boston: G. K. Hall, 1987, 3-26.

Dutton, W. H., Blumler, J. G., and Kraemer, K. L. (1987), 'A Comparative Analysis,' in Dutton, W. H., Blumler, J. G., and Kraemer, K. L. (eds.), *Wired Cities: Shaping the Future of Communications*, Boston: G. K. Hall, 456-86.

Dutton, W. H. (1989), 'Impact of the Computer in Government,' in *International Encyclopedia of Communications: 1*, Oxford: Oxford University Press, 386-8.

Dutton, W. H. (1989), 'Political Communications: The New Media,' in *International Encyclopedia of Communications: 3*, Oxford: Oxford University Press, 313-8.

Dutton, W. H. (1989), 'Looking Beyond Teledemocracy: The Politics of Communications and Information Technology,' in Berger, A. A. (ed.), *Political Culture and Public Opinion*, New Brunswick, NJ: Transaction Publishers, 79-96.

Dutton, W. H. and Blumler, J. G. (1989), 'A Comparative Perspective on Information Societies,' in Salvaggio, J. L. (ed.), *The Information Society: Economic, Social and Structural Issues*, Hillsdale, NJ: Lawrence Erlbaum, 63-88.

Steinfeld, C., Dutton, W. H., and Kovaric, P. (1989), 'A Framework and Agenda for Research on Computing in the Home,' in Salvaggio, J. L. and Bryant, J. (eds.), *Media Use in the Information Age*, Hillsdale, NJ: Lawrence Erlbaum Associates, 61-85.

Dutton, W. H. (1990), 'The Political Implications of Communications Technology: Challenge to Power?,' in Berleur, J., Clement, A., Sizer, R., and Whitehouse, D. (eds.), *The Information Society: Evolving Landscapes*, New York: Captus University Publications and Springer Verlag, 173-95.

Dutton, W. and Guthrie, K. (1991), 'Constructing an Electronic City Hall: Santa Monica's Public Electronic Network,' in Steinfeld, C. W. and Ehlers, T. S. (compilers), *ITCA Teleconferencing Yearbook 1991*, Washington DC: International Teleconferencing Association, 91-107.

Kraemer, K. and Dutton, W. (1991), 'Survey Research in the Study of Management Information Systems,' in Kraemer, K. L. (ed.), *The Information Systems Research Challenge: Survey Research Methods*, Cambridge, MA: Harvard University Press, 3-57.

Dutton, W. (1992), 'The Ecology of Games in Telecommunications Policy,' in Sapolsky, H. M., Crane, R. J., Neuman, W. R., and Noam, E. M. (eds.), *The Telecommunications Revolution: Past, Present and Future*, New York: Routledge, 65-88.

Dutton, W. and Vedel, T. (1992), 'Dynamics of Cable Television in the US, Britain, and France,' in Blumler, J. G., McLeod, J. M., and Rosengren, K. E. (eds.), *Comparatively Speaking: Communication and Culture Across Space and Time*, Newbury Park, CA: Sage, 70-93.

Dutton, W. (1993), 'Electronic Service Delivery and the Inner City: the Risk of Benign Neglect,' in Berleur, J., Beardon, C., and Laufer, R. (eds.), *Facing the Challenge of Risk and Vulnerability in an Information Society*, Amsterdam and New York: North-Holland, 209-28.

Dutton, W. H., Wyer, J., and O'Connell, J. (1993), 'The Governmental Impacts of Information Technology: A Case Study of Santa Monica's Public Electronic Network,' in

Banker, R. D., Kauffman, R. J., and Mahmood, M. A. (eds.), *Strategic Information Technology Management*, Harrisburg, PA: Idea Group Publishing, 265-96.

Dutton, W. H. (1994), 'Lessons from Public and Nonprofit Services,' in Williams, F. and Pavlic, J. (eds.), *The Citizen's Right to Know: Media, Democracy and the Information Highway*, Hillsdale, NJ: Lawrence Erlbaum Associates, 105-27.

Dutton, W. H. (1995), 'Information Society,' in Kuper, A. and Kuper, J. (eds.), *The Social Science Encyclopedia*, 2nd Edition, London: Routledge.

Andersen, K. V. and Dutton, W. H. (1995), 'Living with Models: the Future of Economic Modeling in Political Decision-Making Processes,' in Andersen, K. V. (eds.), *Information Systems in the Political World*, Amsterdam: IOS Press and Tokyo: Ohmsha, 271-81.

Dutton, W. H. (1995), 'Driving into the Future of Communications? Check the Rear View Mirror,' in Emmott, S. (ed.), *Information Superhighways: Multimedia Users and Futures*, London: Academic Press, 79-102.

Dutton, W. H. (1996), 'Electronic Service Delivery in the Public Sector: Lessons from Innovations in the United States,' in Dholakia R. R., Mundorf, N., and Dholakia, N. (eds.), *New Infotainment Technologies in the Home: Demand-Side Perspectives*, Mahway, NJ: Lawrence Erlbaum Associates, 211-37.

Dutton, W. H., Blumler, J. G., Garnham, N., Mansell, R, Cornford, J. and Peltu, M. (1996), 'The Politics of Information and Communication Policy: The Information Superhighway,' in Dutton. W. H. (ed.), *Information and Communication Technologies – Visions and Realities*, Oxford and New York: Oxford University Press, 387-405.

Peltu, M., MacKenzie, D., Shapiro, S., and Dutton, W. H. (1996), 'Computer Power and Human Limits,' in Dutton. W. H. (ed.), *Information and Communication Technologies – Visions and Realities*, Oxford and New York: Oxford University Press, 177-195.

Raab, C., Bellamy, C., Taylor, J., Dutton, W. H., and Peltu, M. (1996), 'The Information Polity: Electronic Democracy, Privacy, and Surveillance,' in Dutton. W. H. (ed.), *Information and Communication Technologies – Visions and Realities*, Oxford and New York: Oxford University Press, 283-99.

Taylor, J., Bellamy, C., Raab, C., Dutton, W. H., and Peltu, M. (1996), 'Innovation in Public Service Delivery,' in Dutton. W. H. (ed.), *Information and Communication Technologies – Visions and Realities*, Oxford and New York: Oxford University Press, 265-82.

Dutton, W. H. (1997), 'Reinventing Democracy,' in Droge, P (ed.), *Intelligent*

*Environments: Spatial Aspects of the Information Revolution*, Amsterdam: Elsevier Science, 152-59.

Dutton, W. H. (1997), 'Multimedia Visions and Strategies,' in Kubicek, H., Dutton, W., and Williams, R. (eds.), *The Social Shaping of the Information Superhighway: European and American Roads to the Information Society*, Frankfurt: Campus Verlag and New York: St. Martin's Press, 133-55.

Docter, S. and Dutton, W. H. (1998), 'The First Amendment On-Line: Santa Monica's Public Electronic Network,' in Tsagarousianou, R., Tambini, D., and Bryan, C. (eds.), *Cyberdemocracy: Technology, Cities, and Civic Networks*, London: Routledge, 125-51.

Docter, S. and Dutton, W. H. (1999), 'The Social Shaping of The Democracy Network (DNet),' in Hague, B. N. and Loader, B. D. (eds.), *Digital Democracy: Discourse and Decision Making in the Information Age*, London: Routledge, 222-43.

Docter, S., Dutton, W. H., and Elberse A. (1999), 'An American Democracy Network: Factors Shaping the Future of On-line Political Campaigns,' in Coleman, S., Taylor, J., and van de Donk, W. (eds.), *Parliament in the Age of the Internet*, Oxford: Oxford University Press, 173-90.

Reprinted version of Docter, S., Dutton, W. H., and Elberse, A. (1999), 'An American Democracy Network: Factors Shaping the Future of On-line Political Campaigns,' *Parliamentary Affairs*, 52 (3), 535-52.

Dutton, W. H. (1999), 'The Virtual Organization: Tele-Access in Business and Industry,' in DeSanctis, G. and Fulk, J. (eds.), *Shaping Organizational Form: Communication, Connection, and Community*, Thousand Oaks, CA and London: Sage, 473-95.

Dutton, W. H., Blumler, J. G., and Kraemer, K. L. (1999), 'Continuity and Change in Conceptions of the Wired City,' in Roberts, G. K. (ed.), *The American Cities and Technology Reader: Wilderness to Wired City*, London: Routledge 280-88.

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Elberse, A., Hale, M. L., and Dutton, W. H. (2000), 'Guiding Voters through the Net: The Democracy Network in a California Primary Election,' in Hacker, K. L. and van Dijk, J. (eds.), *Digital Democracy: Issues of Theory and Practice*, Thousand Oaks, CA: Sage Publications, 130-48.

Dutton, W. H., Elberse, A., Hong, T., and Matei, S. (2001), 'Beepless in America: The Social Impact of the Galaxy IV Pager Blackout,' pp. 9-32 in S. Lax (ed.), *Access Denied*

*in the Information Age*, London: Macmillan.

Dutton, W. H. (2001), 'Computers and Society,' in Smelser, N. J. and Baltes, P. B. (eds.), *The International Encyclopedia of the Social and Behavioral Sciences*, Oxford: Elsevier Science Limited, 2480-2487.

Dutton, W. H., and Lin, W-Y. (2002), 'Dotcom Politics in Politics and Public Policy: The Web-Orchestrated "Stop the Overlay" Campaign,' in Armitage, J. and Roberts, J. (eds.), *Living with Cyberspace: Technology and Society in the 21<sup>st</sup> Century*, London: The Athlone Press.

Dutton, W. H. (2003), 'Information Society,' pp. 407-18 in Johnston, D. H. (editor-in-chief), *Encyclopedia of International Media and Communications*, Volume 2, London: Academic Press.

Dutton, W. H. (2003), 'The Internet and Society,' pp. 311-22 in C. E. Barfield, G. Heiduk, and P. J. J. Welfens (eds), *Internet, Economic Growth and Globalization: Perspectives on the New Economy in Europe, Japan and the US*, London: Springer.

Dutton, W. H., and Nainoa, F. (2003), 'The Social Dynamics of Wireless on September 11: Reconfiguring Access', pp. 69-81 in Noll, A. M. (ed.), *Crisis Communications: Lessons from September 11*, New York, Oxford: Rowman & Littlefield Publishers, Inc.

Dutton, W. H. (2004). 'Out of the Dot-com Bubble: A New Opportunity for Internet Research", pp. 46-54 in Consalvo, M., Baym, N., Hunsinger, J., Jensen, K. B., Logie, J., Murero, M., and Shade, L. R. (eds), *Internet Research Annual, 200-2002*, Volume I, New York, Oxford: Peter Lang.

Dutton, W. H. (2004), 'Information Society' in 3rd Edition of the *Social Science Encyclopedia*, edited by Adam Kuper.

Dutton, W. H. (2005), 'Continuity or Transformation? Social and Technical Perspectives on Information and Communication Technologies,' pp. 13-24 in Dutton, W. H., Kahin, B., O'Callaghan R., and Wyckoff, A. W. (eds.), *Transforming Enterprise*, Cambridge, MA: MIT Press.

Dutton, W. H. (2005), 'The Internet and Social Transformation: Reconfiguring Access,' pp. 375-97 in Dutton, W. H., Kahin, B., O'Callaghan R., and Wyckoff, A. W. (eds.), *Transforming Enterprise*, Cambridge, MA: MIT Press.

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Dutton, W. H., Cheong, P. H., and Park, N. (2002), "Social and Institutional Factors Shaping e-Learning in Higher Education: A Case Study of a University-wide Course Management System". Paper presented at the European Conference on e-Learning, Brunel University, UK, 4-5 November 2002.

Dutton, W. H., and Shepherd, A. (2003), 'The Social Dynamics of Cybertrust: Confidence and Risk on the Internet'. Paper presented to the Information, Communication, Society Symposium at the Oxford Internet Institute, Oxford, 17-20 September 2003.

Dutton, W. H., and Shepherd, A. (2003), 'The Social Dynamics of Cybertrust: Confidence and Risk on the Internet'. Paper prepared for the Society for Social Studies of Science (4S) Conference, Atlanta, Georgia, 15 October 2003.

Dutton, W.H., (2002), 'Economics of Trust in the Information Economy: Issues of Identity, Privacy, and Security', a presentation to the Working Party on the Information Economy, and Working Party on Information Security and Privacy, Committee for Information, Computer and Communications Policy, OECD. Château de la Muette, Paris, 24-25 April 2003.

Dutton, W. H. (2003), 'Networks and Social Networks: The Dynamics of Wireless on September 11", Presentation to an International Conference on computer Networks and Social Networks, University of Haifa, Israel, 26 August 2003.

Dutton, W. H. (2003), 'Trust in the Internet: The Social Dynamics of an Experience Technology', *OII Research Report No. 3*, Oxford: Oxford Internet Institute, University of Oxford.

Dutton, W. (2004), 'Iron Laws of Cyberspace? The Need for Multidisciplinary Perspectives', *Computers & Law*, 15(3), August/September, 2004: 17-21.

Dutton, W. H. (2005), 'Social Movements Shaping the Internet: The Outcome of an Ecology of Games'. Presented at a conference entitled the Contributions of Professor Rob Kling to the Analysis of Computerization Movements', The Berkman Center, UC Irvine, March 11-12, 2005.

Di Gennaro, C., and Dutton, W. H. (2006), 'Reconfiguring Friendships: The Role of the Internet in Meeting New Friends'. Paper prepared for the Annual Meeting of the International Communication Association, Dresden, 20 June.

Procter, R., Batty, M., Birkin, M, Crouchley, R., Dutton, W.H., Edwards, P., Fraser, M., Halfpenny, P., and Rodden, T. (2006), 'The National Centre for e-Social Science'. Paper prepared for presentation to the Fifth Annual e-Science All Hands Conference, East Midlands Conference Centre, Nottingham, UK, 18 - 21 September.

## **SELECTED PRESENTATIONS**

Invited speaker, 'Social Issues of Telecommunications,' Bellcore Public Relations Education Program (PREP), Los Angeles, March 23, 1990.

Invited speaker, 'New Media Trends,' the Japan-America Institute of Management Science (JAIMS), Los Angeles, June 25, 1991.

International invited speaker, 'Visions of the Future of Communications: A Comparative Perspective on the Intelligent Island,' the National Computer Board, Republic of Singapore, July 11-12, 1991.

Invited panelist, 'Media, Democracy and the Information Highway: Prospects for a National Information Service,' The Freedom Forum, Media Studies Center, Columbia University, New York, October 27, 1992.

Invited panelist, 'Rights and Responsibilities of Participants in Electronic Communities' workshop, Computer Science and Telecommunications Board of the National Academy of Sciences, Washington, DC, November 5-6, 1992.

Invited speaker and panelist, 'New Information Technologies: Panacea or Peril?,' University of Rhode Island Honors Colloquium, Spring, 1993.

Invited speaker, Academic Network on European Telecommunications (ANET), Paris, May 14-16, 1993.

Invited speaker, UK Parliamentary Information Technology Committee (PITCOM), London, May 24, 1993.

Invited speaker, 'Information Technology in Schools,' Labour Party Conference on Education and New Technology, 'Windows on the Future,' London, October 18, 1994.

Invited lecture, 'Opportunities for the UK and EU? Information Highways,' Foundation for Science and Technology Lecture, The Royal Society, London, December 14, 1994.

Invited speaker, meeting of the Academic Network on European Telecommunications (ANET), Copenhagen, December 16-17, 1994.

Invited speaker, 'The Information Superhighway: A Study of Technology Transfer,' symposium on 'Technology Transfer in Information Technology: A Scottish Perspective,' organized by The Royal Society of Edinburgh, January 30, 1995.

Invited speaker, 'On the Line: Regulating Access to the Information Society,' the 1995 Westminster Conference of The Parliamentary Information Technology Committee on 'The Politics of Multi-Media,' RICS Westminster Centre, London, March 22, 1995.

Invited speaker, 'Multimedia,' Alcatel Conference on 'MultiMedia Mania,' Zurich, June 14-16, 1995.

Invited speaker, 'Network Rules of Order,' School of Communication, Michigan State University, October 25, 1995.

Invited speaker, 'Regulating Speech in Public Electronic Forums,' Center for Research on Information Technology and Organizations, UC Irvine, February 23, 1996.

Invited keynote speaker, 'The Virtual Organization,' Fujitsu Research Institute's 1996 Forum, Tokyo, November 29, 1996.

Invited speaker, 'The Virtual Organization,' Japan-America Institute of Management Science Seminar, Honolulu, Hawaii, July 17, 1997.

Invited speaker, 'Issues and Trends in Information and Communication Technology,' FCA/FSA Comdex seminar, Los Angeles, November 21, 1997.

Invited speaker, 'New Communication Technology: Economic and Social Implications,' for the Florida Communications Policy Symposium 1998, Florida State University, Tallahassee, February 2, 1998.

Invited speaker, 'Virtual Organization,' the Japan-American Institute of Management Science seminar, UC Irvine, July 14, 1998.

Invited speaker, 'Society on the Line,' Orange County Mensa's 1998 Regional Gathering, Costa Mesa, California, July 26, 1998.

Invited speaker, 'Information Politics in the Digital Age Seminar,' the American Chinese Culture and Economic Society, Monterey Park, Los Angeles, April 9, 1999.

Invited speaker, 'The Medium is the Message, Even in the Classroom,' panel on teaching technology in the classroom, Broadcast Education Association, Las Vegas, April 16-19, 1999.

Invited panelist, 'Open Access,' the Southern California and Nevada Chapter Meeting of the National Association of Telecommunication Officers and Advisors, Torrance, California, August 26, 1999.

Keynote presentation, 'E-Democracy: Pure Technology?,' conference on 'Exploring Cyber Society,' University of Northumbria, UK, July, 1999.

Keynote presentation, 'Electronic Elections,' International Conference organized jointly by the French Senate and the Center for the Study of French Politics (CEVIPOF), Palais du Luxembourg, Paris, November 18, 1999.

Keynote presentation, 'Digital Government and Politics,' conference on 'Digital Diamonds,' organized by faculty of the Department of Informatics of the Copenhagen Business School, Copenhagen, November 26, 1999.

Keynote presentation, 'Electronic Democracy: The Centrality of Access,' conference on 'Citizenship and the Information Society,' sponsored by the President of the Portuguese Republic, Dr. Jorge Sampaio, Lisbon, December 10, 1999.

Invited Presentation, 'Virtual Democracy: American Politics, Government, and

Communities “On-line”,’ Virtuality in Europe Conference organized by the Academia Europaea, Heinz Nixdorf Museums Forum, Paderborn, Germany, March 23-26, 2000.

Respondent for presentation by Larry Weber, 10<sup>th</sup> Annual Kenneth Owler Smith Symposium, USC Annenberg School for Communication, Los Angeles, April 13, 2000.

Moderator and speaker, panel on ‘Social Considerations and Implications of Digital Government,’ Digital Government Workshop, National Science Foundation, Los Angeles, May 15-17, 2000.

Invited keynote presentation, ‘Tele-Access: Explorations in Society on the Line,’ conference on ‘Electronic Government, Centre for Law, Public Administration and Information,’ Tilburg University, The Netherlands, May 18, 2000.

Invited speaker, ‘Electronic Government,’ International Conference on Electronic Government, organized by the Centre for Law, Public Administration and Information, and the COSTA14 Working Group, Tilburg University, May 19, 2000.

Invited speaker, ‘e-Society,’ seminar organized by the Japan-American Institute for Management Sciences, UC Irvine, California, October 18, 2000.

Invited speaker, ‘Digital Academe’ for U.S.-China Education Symposium 2002, Davidson Executive Center, University of Southern California, May 28-29, 2002.

Invited keynote, ‘An Internet Research Bubble?’, Association of Internet Researchers, Internet Research 3.0 Conference, Maastricht, October 15, 2002.

Invited speaker, (2003), ‘The Social Impact of the Internet’, Theseus International Management Institute Conference, Sophia Antipolis, France, 4 April 2003.

Invited speaker, (2003), ‘Public Services in the Internet Age’. Presented at a Symposium on e-Transformation and Business Change, Four Seasons, Canary Wharf, London, 10-11 April.

Invited speaker, “The Internet and Society: Oxford’s New Research Initiative” Sixth Annual Oxford University Society Lecture, Assembly Room, Oxford Town Hall, 3 June 2003.

Invited Keynote, (2003), ‘Conceptual Frames for the Information Society’, COST A14, Governance and Democracy in the Information Age, EFTA Building, Brussels, 5-7 June 2003.

Invited speaker, ‘Society and the Internet: Issues for Research, Policy and Practice,

Master's in Communication Management Conference, London, 11 June 2003.

Invited speaker, 'the Internet and Society: a Global Vision', Presentation to former Rhodes Scholars at the Rhodes Centenary Celebrations, Oxford, 3 July 2003.

Invited Keynote (2003), "New Media in Higher Education and Learning", Presentation to an International Conference on Computer Networks and Social Networks, University of Haifa, Israel, 27 August 2003.

Invited Speaker, 'The Politics of Ethics on the Internet', 4th Worshipful Company of Information Technologists House of Lords Colloquium, 21 October 2003.

Invited Presenter on the 'Community Value of Broadband' at the Broadband Stakeholder Group's Broadband Britain Conference 2003, 'Realizing the Value of Broadband', London, 29 October 2003.

Invited Speaker, 'Broadband Internet', presented to the STAR (Socio-economic Trends Assessment for the Digital Revolution) Conference 2003 on 'Getting Europe Ready for the New Age of Networks", Milan, Italy, 14 November 2003.

Invited Keynote, 'Code is Law? The Need for Social Research' presented to the Annual Conference of the Dutch National Programme for Information Technology and Law – *Nationaal Programma Informatietechnologie en Recht* – (IteR) at The Hague, The Netherlands, 27 November 2003.

Invited Speaker (2003), 'Oxford Internet Institute and the European Internet Coregulation Network'. Presentation at the World Summit on the Information Society, Geneva, 11 December 2003.

Invited Speaker, Repositioning Information and Communication Technologies in Higher Education. Presented to 'Thinking about Digital Libraries: Designing the Information Strategy for the Next Decade', the 7th International Bielefeld Conference, Bielefeld, Germany, 3 February 2004.

Invited Speaker, 'Themes and Issues of the 2003 World Summit on the Information Society: Problems, Opportunities and Prospects'. Presented at 'Practical Reflections on the Information Society', a discussion held by the Institute of Business Ethics, London, 19 February 2004.

Speaker on Next Generation Policies for the Next Generation Internet, Internet Global Congress, Barcelona, Spain, May 10-14, 2004.

Invited Speaker, "Assessing the Lessons from the Digital Age". Presentation at the

Wolfsberg Think Tank on “Rethinking the Digital Future: Impacts, Trends and Challenges”, Wolfsberg, Switzerland, 1-2 July 2004.

Invited Speaker, ‘Society and the Internet: a Challenge to the Myth of a Virtual Society’. Presentation delivered at Academy Hills, Mori Tower, Roppongi Hills, Tokyo, 12 July 2004.

Keynote, “Ubiquitous Access”, Presentation to the World Internet Project Meeting, Tokyo, 13 July 2004.

Invited Speaker, ‘A Global Perspective’, at the University of Highlands and Islands Policy Web Meeting on ‘Uses of Broadband and Relevant Technologies, UHI-Millennium Institute, Inverness, UK, 13-14 September 2004.

Keynote, ‘Iron Laws of Cyberspace? The Need for Multidisciplinary Perspectives’, Presentation to the Society for Computers & Law Conference on Contemporary Issues in Global IT Law, 8 July 2004.

Published as: Dutton, W. (2004), ‘Iron Laws of Cyberspace? The Need for Multidisciplinary Perspectives’, *Computers & Law*, 15(3), August/September, 2004: 17-21.

Invited Panelist, ‘Trust and Risk in the E-Environment’, The IEE Summit on Law and Computing, The IEE, Savoy Place, London, 2 November 2004.

Distinguished Speaker Series, ‘Social Dynamics of the Internet’, Computer Science, Queen Mary, University College London, 19 January 2005.

Invited Keynote Speaker, ‘Social Implications of the Internet’, International Conference on Technology, Knowledge & Society, Common Ground, University of California, Berkeley, USA, 18-20 February 2005.

Invited Speaker, ‘Interactive Agenda Setting’, ESRC Workshop, Cosener’s House, Abingdon, 24 February 2005.

Distinguished Lecture Series, ‘Social Dynamics of the Internet’, School of Information Sciences and Technology, Pennsylvania State University, 15 March 2005.

Chair, Research Panel on ‘Trust in e-business in a Rapidly Changing Economy’, 13<sup>th</sup> European Conference on Information Systems, Regensburg, Germany, 26-28 May 2005.

Invited Speaker, ‘The Social Dynamics of the Internet’, Master of Communication Management, University of Strathclyde, London Conference, 5 September 2005.

Invited Speaker, 'Digital Divides and Choices in Patterns of Internet Use', James Martin Institute Seminar Series, Saïd Business School, University of Oxford, 18 October 2005.

Invited Speaker, 'The Social Dynamics of the Internet', Nokia China Programme of the London Business School and Oxford Internet Institute, University of Oxford, 18 October 2005.

Invited Speaker, 'Understanding the Digital Divide', Westminster eForum Keynote Seminar: Industry, CSR and the Digital Divide, Lewis Media Centre, Millbank, London, 20 October 2005.

Moderator, 'Ruling the Root: Do we need governmental oversight?', ICANN Studenkreis Annual Conference: Internet Governance at the Crossroads, Hotel Metropole, Brussels, 21-22 October 2005.

Invited Speaker, 'Social Dynamics of the Internet', Provost Seminar Series, Bentley College, Waltham, Massachusetts, 7 April 2006.

Invited Speaker, 'Trust in the Internet: 2003-2005', 10<sup>th</sup> Meeting of the Working Party on Indicators for the Information Society, OECD, Paris 3-4 May 2006.

Invited Keynote, 'New Directions in Research on eGovernance', International Workshop on Government, Citizens, and Innovation, e-Governance Catalonia Forum 2006, Palau de la Generalitat, Barcelona, 8 June 2006.

Invited speaker, 'Research Issues on Internet Governance', Joint ICA-IAMCR Symposium on Internet Governance: New Political and Regulatory Frameworks for Global Network Communication, Kurort Rathen, Hotel Rathener, Germany, 15-18 June 2006.

Chair, Panel on 'Social Shaping of Technology' Speaker, Second International Conference on e-Social Science, Manchester, UK, 30 June 2006.

Speaker, 'A Perspective on the Issues', Digital Curation Centre and Digital Preservation Coalition Workshop on Policies for Long-term Curation and Preservation, Wolfson College, University of Oxford, Oxford, 3-4 July 2006.

Speaker, 'The Internet in Britain: a Perspective from Europe'. Presentation to the World Internet Project International Meeting, Chinese Academy of Social Sciences, Beijing, 12-14 July 2006.

Chair, 'The Ethical, Legal and Institutional Issues of e-Research: the Oxford e-Social

Science Project', a session at the ESRC Research Methods Festival, St. Catherine's College, Oxford, 18 July 2006.

Speaker, 'The Social Dynamics of the Internet', presentation to the Annenberg-Oxford Program, Socio-Legal Studies, St Anne's College, Oxford, 26 June 2006.

## **CONFERENCES/WORKSHOPS/MEETINGS ORGANIZED**

Chaired and organized, 'US-Japan Forum on Information Technology and Communication Policy,' Beckman Center of the National Academies of Sciences and Engineering, Irvine, California, July 31, 1992.

Chaired and organized, workshop for the Office of Technology Assessment on 'Electronic Service Delivery and the Inner City,' Annenberg School for Communication, USC, Los Angeles, September 15, 1992.

Organized, PICT policy research forum, 'Electronic Service Delivery in the Public Sector,' London, March 4, 1994.

Organized, PICT policy research forum, 'The Information Superhighway: Britain's Response,' London, June 16, 1994.

Organized, PICT policy research forum, 'Learning from ICT Disasters,' Policy Studies Centre, London, October 20, 1994.

Chaired and organized, International Conference, 'The Social and Economic Implications of Information and Communication Technologies,' London, May 10-12, 1995.

Chaired and organized, 'A European Information Society,' The 1995 Charles Read Lecture Dr. Martin Bangemann, Sir Iain Vallance, and Peter Bonfield, London, June 20, 1995.

Chaired and organized, 'Connecting the Times and the Tribune,' Research Forum, Annenberg School for Communication, USC, June 29, 2000.

Organized with Sharon Eisner Gillet and Lee McKnight, 'Broadband Divides,' International Forum, University of Oxford, March 27-28, 2003

Organized with Brian Loader, 'Information, Communication, Society,' Research Symposium for the international journal *Information, Communication & Society (iCS)*,

Balliol College and the Oxford Internet Institute, University of Oxford, September 17-20, 2003

Organized with Victoria Nash, 'Innovative Pathways to a More Effective Next Level of (e-) Learning,' International Forum, OII, University of Oxford, January 22-23, 2004.

Organized a wide range of lectures, seminars, forums and other special events as Director of the Oxford Internet Institute from 2002- See: [www.oii.ox.ac.uk/collaboration/](http://www.oii.ox.ac.uk/collaboration/)

## **RECENT UNIVERSITY AND OTHER ACADEMIC SEMINARS AND LECTURES**

Brunel University, James Martin Institute (Oxford), London Metropolitan University, London School of Economics and Political Science, Magdalen College School Oxford, Pennsylvania State University, Reuter's Programme Nuffield College Seminars, University of California at Irvine, University of East London, Westminster University, Essex University, Oxford University, University of Michigan.

## **CONSULTING**

Auerbach Publishers • Bellcore • Columbia University • COMEX, School of Public Administration, USC • Economic and Social Research Council, UK • Fujitsu Research Institute for Advanced Information Systems and Economics • Graduate School of Business, Harvard University • International City Management Association • Japan-America Institute of Management Science (JAIMS) • Massachusetts Institute of Technology • National Computer Board, Republic of Singapore • Office of Technology Assessment (former), Congress of the United States • Organization for Economic Cooperation and Development (OECD) • Pacific Bell • Public Policy Research Organization, UC Irvine • United Nations Education, Scientific and Cultural Organization (UNESCO) • United States Department of Education • US Office of Personnel Management (Financial Management Division) • Washington Program, Annenberg School for Communication • Washington University, National Library of Medicine

## **SERVICE**

External Assessor of Research to the 2006 Review of Research Quality for the Australian National University's Research School of Social Sciences, 2006-7

Member of Scientific Commission, chaired by Professor Manuel Castells, Open University of Catalonia, 2006 –

## University of Oxford

Vice-Chair, University's Information and Communication Technology Committee, 2004-2007 (Acting VC in 2004) • Balliol Member of Board of Electors to the Bodley's Librarianship and Directorship of University Library Services • Selection Committee for Social Science Representative on University's Information and Communication Technology Committee, 2002- • Member of ICT Forum, Social Sciences Division, 2003- • Member of the Research Committee, Division of Social Sciences, 2002-04 • Observer to OU ICT Strategy Committee, 2005-06

## *Oxford Internet Institute*

*Director, 2002-* • Member of Selection Committees for OII's Professor of Society and the Internet and Professor of Internet Governance and Regulation • Member of Graduate Studies Committee • Member of Research Committee

## *Annenberg School*

Associate Director of Annenberg School of Communication, 1998-00 • Director of Communication Management Program, 1992-93, 1998-00 • Chair: Faculty Advisory Council, 1997-98 • Faculty Search Committee, 1980-86, 1988-89, 89-90, 90-91 • Merit Review Committee, 1997 • Personnel Committee, 1991-92 • Strategic Planning Committee, 1991-92 • Comprehensive Examination Committee, 1988-89, 93 • Learning Resources (Facilities) Committee, 1981-84 • Third Year Review Committee, 1997-98, 2000-01 • Member: Faculty Selection Committee, 1979-80 • Faculty Promotions and Tenure Committee, 1982-88, 89-90 • Academic Program Committee, 1989-90 • Comprehensive Examination Committee, 1986, 1995-96, 1998-2000 • Curriculum Committee, 1981-83; 87-88 • Doctoral Advisory Committee, 1989-91, 2000-2001 • Faculty Advisory Committee, 1989, 1989-90 • Facilities and Equipment Committee, 1985-88 • Merit Review Committee, 1982-86; 1991, 1999, 2000 • Ph.D. Admissions Committee, 1988-89 • Steering Committee, Joint Conference on Telecommunications and Continuing Education of Health Professionals, 1980 • Washington Program Planning and Search Committee, 1982-85

## *University of Southern California*

President of the Faculty, Academic Senate, 2000-01 • Elected Academic Vice President, USC Academic Senate, 1999-2000 (President-Elect of the Faculty) • Advanced Technology Advisory Committee (ATAC), 1997-98 • Annenberg Dean Search Committee, 1980-81 • Committee on Information Services, 1999-2000 • Continuing Studies Committee, 1985-89 • Distance Education Committee, 1998-99 • Distance Education and Distributed Learning Committee, 2000-01 • Distance Education and

Distributed Learning Task Force (Senate), 1999-2000 • Executive Committee and Vice-Chair of GPSC, 1990-91 • Faculty Senate, 1980-82; 1991-92, 1999-2001 • International Affairs Committee, 1996-97 • President's Advisory Council, 1980-82 • Senate Task Force on Distance Education and Distributed Learning, 1999-2000 • Undergraduate General Education Committee, 1992-93 • University Budget Advisory Committee, 1990-91 • University Committee on Appointments, Promotions and Tenure, Social Science and Professional Schools Panel, 1983-88 (Chaired panel 1987-88) • University Graduate and Professional Studies Committee (GPSC), 1989-91

*UK Economic and Social Research Council and PICT*

Review of ESRC research proposals and advisor on new programmes, including serving on committee advising the Council on the development of a new research programme on 'Media Culture, Media Economics,' chaired by Anthony Smith, 1994-95; designing a new research programme on information and communication technologies, 1994-95; reviewing thematic priorities, 1996-97; and developing proposal for the multi-year e-Society programme, 2001.

Advisory panels of PICT Centres at Sussex University (SPRU), University of Manchester Institute of Science and Technology (CROMTEC) and Brunel University (CRICT).

Hosted on behalf of PICT a Joint Regional Workshop of the Technology Foresight Panels on IT & Electronics and Communications at Brunel University.

*Professional, Public and Community*

Advisory Committee, Government Information Technology Panel of the Office of Technology Assessment, US Congress, 1985-86 • Advisory Committee, Federal Telecommunications for the 21<sup>st</sup> Century: Transforming the Delivery of Government Services, Office of Technology Assessment, US Congress, 1991-93 • Advisor and Member of Founding Board of Directors, ReferencePoint, an Information Service for the Non-Profit and Voluntary Sector, 1988-97 • Advisory Board, International Telecommunications Research Institute, University of Houston, 1984-86 • Advisory Panel, Volunteer Computer Project, National Center for Citizen Involvement, 1982-86 • Board of Directors, Toda Institute for Global Peace and Policy Research, 1996-2000 • Elected Member of Founding Board of Directors, International Teleconferencing Association, 1983-84 • External Review Committee on Academic Computing, University of California at Irvine, 1986 • Liaison Committee, International Communications Association, 1990-94 • Assessor for ACSPRI Centre for Social Research for Australian National University, 2006